

A photograph of a woman in a wheelchair on an ice rink. She is wearing a blue jacket, glasses, and a light blue face mask. A staff member, a woman with long brown hair wearing a grey sweatshirt, black pants, and a black face mask, is leaning over her, giving a thumbs up and gesturing with her other hand. The background shows the ice rink's surface, a yellow safety line, and a stone wall with a metal fence. Other people are visible in the distance.

FY 2020 - 2021 Annual Report

Barbara Olson Center of Hope

A TRADITION OF EXCELLENCE IN THE FIELD OF DISABILITIES SINCE 1948



Pamela Carey, Executive Director

This past year brought a lot of yes's, sure, and let's try it. The creativity and passion for wanting to make the day enjoyable and successful for the participants is always the main focus. In addition, trying new things has been such a positive experience for both the individuals we serve as well as the staff.

Walking the halls and seeing individuals taking care of rescue kittens and guinea

Moving forward

pigs, participating in art classes, or singing in a choir – makes you stop and admire the interactions and the pride that is exuding out of each and every person. It is a great reminder, every day, why we are here and why we have to continue to advocate for our services and the individuals we serve.

We will continue to move forward, explore new ideas, and continue with what we know works. The Center has continually increased participant attendance each month. We are not at full capacity, but we will get there.

We thank all who have supported us this past year through grants, donations, and online fundraisers. Like all businesses, we've experienced an increase in

wages and many other expenses. Our DHS funding is consistently around 65 percent of our budget.* Your support is appreciated and continues to make Barbara Olson Center of Hope possible for the individuals we serve.

The continued trust and collaboration we have with our stakeholders, board members, the community, and staff is what makes the Center of Hope the organization it is today, and we look forward to continuing to serve the community.

Kind Regards,

*Pamela Carey,
Executive Director*

* In FY21 government funding was 44% due to the pandemic the state revenue was very low as our ability to serve participants was reduced by closure, operating limits and staff reductions.

"I feel happy to be coming to the Center of Hope. I come here to socialize with new friends."



We are blessed

"The results of an organization are the results of the combined effort of each individual." Vince Lombardi.

Would Vince Lombardi ever be proud of the family of individuals that make up the Barbara Olson Center of Hope. Despite all the COVID – related roadblocks that we had to overcome, the past year was a great success for the COH.

One thing that has been made more evident through this turbulent time is that our participants and their families L-O-V-E the Center of Hope! They let us know just how much they missed the Center when they were unable to attend, and their joy and enthusiasm upon returning was a testament to how the Center achieves its mission. Whether it was seeing staff members again, or working at their jobs, doing crafts, or raising the kittens — everyone was happy to be back.

Not enough can be said about the job that the staff did this past year. Every day was a new challenge, dealing with cleaning and spacing protocols, ever changing (and sometimes bewildering) regulations, and other



Stewart Magnuson, President

uncertainties. Yet they pressed on and created a great environment for the participants, and they did so in a very fiscally sound manner.

We were not able to hold live functions or fundraisers because of the pandemic, but our supporters still came through, via online events, Facebook postings... and sheer generosity. We are blessed with wonderful support from our community, and we are very grateful.

We thank you all as we look forward to an exciting new year.

*Stewart Magnuson,
President of the Board*

*"**Super Shredders** has proven to be a great solution to our document destruction needs. We choose Super Shredders as a way to solve a problem while supporting the Barbara Olson Center of Hope and all of the great work they do. The flexibility and great service Super Shredders delivers has made us very happy we hired Super Shredders and we would recommend them to any organization seeking reliable shredding services!"*

*Jeff Wallem
Wallem Associates*

Impact



The idea for introducing animals at the Center of Hope began when several staff members expressed their passion for animals. The program started with Barbara the goldfish, which some of our participants enjoy seeing daily. It grew to include guinea pigs, foster kittens, and chickens.

“The best part of all of this is the fact that we are able to provide opportunities for our participants that they have not been able to experience. They are building connections with the animals and I am grateful to be a part of that,” said Tammy Chandler, human resources generalist.



GourMutts first started as a small craft program that provided a chance for our participants to learn a variety of skills to assist them in their daily lives as well as to help them explore employment opportunities in our community. The products were so popular that we started offering the flavored dog treats for sale in a selection of flavors.

Last summer we started working with Prairie Street Brewery to develop and distribute the dog biscuits.

“We are very excited about a collaboration with Prairie Street Brewery. This is another opportunity for employment exploration and skill development for participants attending the Center,” said Pam Carey, executive director.



Tammy H. is the mother of participant, Lindsay S., who’s been at the Center of Hope for 19 years. Tammy shared what it was like for Lindsay to be away from the Center during the early days of the pandemic.

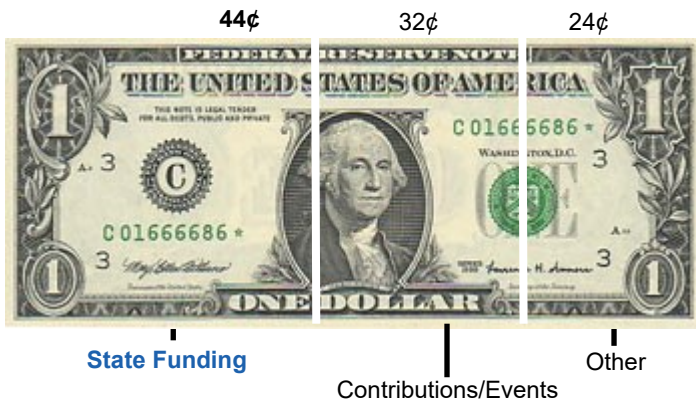
“During those five-and-a-half months Lindsay was very depressed and slept a lot... she missed her friends; she missed the adults in her classroom.”

“The Center of Hope provides Lindsay with a safe, compassionate, place to be. She’s accepted and gets her away from the house where she can focus on herself and others, make friends, and have her own life. I honestly don’t know what we would do and I don’t know how Lindsay would survive or keep on keeping up where she is now, which would be really difficult.”

FY2021 Financial Report

Operating Revenues

44¢ of every \$1
comes from State Funding



Operating Expenses

76¢ of every \$1
is committed to Program Services



Source: FY 2021 Financial Audit

About Our Participants

TOTAL: 94

GENDER

Male	58	62%
Female	36	38%

AGE

<35	19	20%
35-54	60	64%
55+	15	16%

RACE & ETHNICITY

Caucasian	66	70%
African American	22	23%
Asian	1	1%
Hispanic	3	3%
Other	2	2%

RESIDENCE TYPE

CILA	31	33%
CILA Host Home	3	3%
Home	58	62%
ICF	2	2%

Key

CILA (Community Integrated Living Arrangement)

ICF (Intermediate Care Facility for Developmental Disability)

Snapshot: 6/21

Donors (July 1, 2020–June 30, 2021)

Linda Adkins	Mary Brader Conti	Stan & Mary Gwardys	Daniel & Brenda Kickert
Mary Beth Allen	Clark & Erna Colborn	Amy Hall	Daniel & Cheryl Kinsinger
Joseph & Beth Ann Alonzo	Kathy Cordonnier	Jeffery & Beverly Halom	Agnes Kirkpatrick
Kathy Anderson	Cara Coulter	James & Julie Hansberry	Jennifer Kiser
Paula Anderson	Thomas & Judith Cox	Barbara Hanson	Paul & Heather Klebs
Jean Apgar	Mark & Cecelia Dahlgren	Arden & Margy Hargrove	Merry Klemm
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Emily Austin	Nancy D'Angelo	Donna Haskell	Knights of Columbus - Bishop
Richard & Catherine Austin	Kathryn Davis	Barbara Hazlewood-Miller	Muldoon Council #470
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Mary K. Baier	Lynn DeLacey	Sharon Heinzeroth	Bernadette #155530
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Albert Bari	Mary Dickson	Nathan & Kimberly Hemmer	Bridgett #4330
Allan & Cathy Barsema	Deborah Dietz	Steven & Karen Herdklotz	Knights of Columbus - St. Peter,
William & Elizabeth Bartos	Frederick & Ellen Dietz	Dan & Carm Herman	S. Beloit #8021
Thomas & Jill Becker	James DiGellonardo	Patricia Herman	Gary Kovanda
Ron Beisler	Karen Djurovich	Gerald & Helen Hickey	Ralph Kreissler
Catherine Bellich	Louise K Doherty	Jackie Hicks	Nancy Kressin
James & Sharon Benjamin	Cheri Dunn	Sophia & C. Himmel	Eunice Kuehne
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Claude & Debra Berger	Gareth Eberle	Scott Hood	Mary Lou Laffer
Carin Bjorn	Aileen & David Edlen	David & Tammy Hooks	Sharon Regina Lambert
Roger and Lynda Bohn	Rex & Kimberly Entsminger	Thomas Hooper	Steven & Lynne Landi
Kendall & Diane Boone	Kelly Erboe	Mervin & Ruth Huckstep	Morgan Anne Lasley
Jerry & Tammy Boxleitner	Rene' & Debra Escalante	Scott & Karen Hulick	Tom & Jeanne Lasley
David & Kelly Brooks	Kelly Espe	Karen & Vernon Hutchison	Phyllis Lee
Harry & Karen Brunner	Jeff Fahrenwald	Ralf Jansson	Betty J. Leeson
Peter & Cynthia Buffo	Mary Sue Faulkner	Daniel Jaworowski	Karin Lersch
Gerald & Susan Burke	Craig & Rosemary Finnicum	Brad & Debbie Johnson	Karin & Judith Letourneau
Thomas Busse	Nancy Flanagan	Herbert Johnson	George Lewis
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Mary Cass	Phillip Giovingo	Emily Kasimatis	Stewart & Cathy Magnuson
Sally B. Christeson Estate	Clifford & Joan Gray	John & Ann Keith	Robert & Cheryl Magnussen
Kevin & Stacy Clay	Timothy & Susan Greer	Claire R. Kelley	Glorie Malone
Conner Family Trust	Steiner & Sheryl Grimstad	Sandra Kelly	Melissa Marcon
			Eugene Maule

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 Audrey Myelle
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 Vidyut & Magda Pandya
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 Elizabeth Pierson
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 Carolyn & Randall Pitterle
 Betty Jean Pumphrey
 J. Daniel & Cindy Ralston
 Lester & Edna Rebman
 Christopher Reyenga
 Daniel & Tami Rezin
 David & Carmen Rizzo
 Rockford Live & Let Live Society
 Tim & Kathy Rogowski
 Edward & Jeanne Rudnicki
 James & Una Ryan
 John Ryan
 SALEM Welca

Peter Savitski
 Joey Schap
 Al & Jamie Schneck
 Robert Schober
 Dean & Rebecca Schoff
 Brett & Barbara Sechler
 Daniel & Lisa Seger
 Duane Seymour
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 Norman Sibbers
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 Ronald & Donna Simpson
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 Ram & Vijaya Somaraju
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 South Beloit Lions Club
 Paul Stenzel
 Cecily Storm
 Carl & Marlene Street
 Jay & Rebecca Sturm
 David & Damaris Sutton
 Stephen Symes
 Rondal & Tracy Taylor
 Richard & Kaye Theisen
 Gary & Carol Thompson
 LaVonda Timm
 Anthony & Tonia Toney
 Martin & Roxanne Tuckett
 Shirley Ann Tudor
 Kristoffer & Patricia Tumilowicz
 David & Cindy Turner
 Dean & Carol Ulrich
 United Brotherhood of
 Carpenters & Joiners Local
 792

United Methodist Women -
 Court Street United Methodist
 Church
 Michael & Susan Uram
 Mary Van Camp
 Denise VanFleet
 Adrienne Van Norman
 Ernest & Elizabeth Vesta
 Robert & Mary Vigna
 Kathleen Walker
 Tina Walker
 Denise Walkup
 Patricia Davis Weber
 Maurice West
 Jim & Cindy White
 Mark & Catherine White
 Tim & Ruthann Wilhite
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 Dawn Williams
 Henry Wilson
 Karen & Carl Winsett
 Jennifer Wonaroski
 Mark Zammuto
 Nancy Zammuto
 Joyce Zartman
 Chris Zion

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 Community Foundation of
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 Foundation
 Kiwanis Charities of Rockford
 Kjellstrom Family Fund
 Milestone RocVale Foundation
 Miner Family Trust
 Oliver-Hoffmann Foundation
 Powertrain Rockford, Inc.
 Guy Reno Family Foundation
 George & Frances Schwenker
 Charitable Trust
 Sjostrom & Sons Foundation, Inc
 The Ben Harding Family
 Foundation
 The Benevity Community Impact
 Fund
 The Blazer Foundation
 The Coleman Foundation
 William S. Howard Charitable
 Trust
 Woodward Charitable Trust

Board & Staff

2020-21

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Darrell Hines, COH Participant

Dan Rezin, Retired

Bea Ricotta, Community Member

Steve Slowinske, Parent of Participant

LaVonda Timm, Parent of Participant

Cole Winsett, Amazon.com, Inc.

LEADERSHIP

Pamela Carey, Executive Director

Susan Greer, Director of Finance

Tom Lasley, Director of Development

Kelley Peterson, Director of Participant Services

BARBARA OLSON
Center of Hope



Mission

Help individuals with developmental disabilities reach personal goals through individualized skill development, vocational opportunities, and community service.

Vision

To assist people with developmental disabilities to live as members of the community, providing choices for training, employment, education, and friendship in a setting where everyone shows respect and appreciation.

Values

The Barbara Olson Center of Hope will...

- *Provide a respectful, cheerful environment*
- *Create equal and valued opportunities for participants and employees*
- *Communicate effectively to promote teamwork*
- *Maintain safety for everyone*